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Appln. No. 09/991,096  
Amendment dated May 2, 2005  
Reply to Office Action mailed January 31, 2005

Attorney's Docket No. 25-0104  
Client's Docket No. P1830US00

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appln. No. 09/991,096 )  
First Named Applicant: MICHAEL SAWYER )  
Filed: 11/16/2001 )  
For: REMOTE OUT-OF-BOX )  
EXPERIENCE DETERMINATION )

TC/A.U.: 2155 )  
Examiner: Faruk Hamza )

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT**

Sir:

Responsive to the Office Action mailed January 31, 2005, please  
amend the application as follows:

**Amendments to the Specification:** None.

**Amendments to the Claims** are reflected in the listing of claims which  
begins on page 2 of this paper.

**Amendments to the Drawings:** None.

**Remarks/Arguments** begin on page 9 of this paper.

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